The Exclusive Edge to Today's Technology Published and Distributed by IT Support RI

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Computer Joke

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What is a PC's favorite pick up line? "Are you a keyboard? Because you're my type."

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February 2020



Provided By: Paul Riendeau

Owner of IT Support RI

With Valentine's Day right around the corner, we want to make sure you continue to love

your IT... and us!

If you're having <u>any</u> IT problems, big or small, don't be afraid to reach out, give us a call, or schedule a meeting with us!

Remember, when it comes to handling and solving your business' technology needs, we have **big brains and even bigger hearts**!



Migrating to Office 365; Extra Security & Perks!

Businesses of **all** sizes are migrating to Office 365 because it has all the tools your business <u>needs</u>, making its list of advantages *endless*. If you use any of the Microsoft Office products like Word, Excel and Outlook, then Office 365 is a **perfect fit** for you! Are you on the fence about making the move? If you aren't sure about migrating, you should check out *some* of the benefits of Office 365!

Improved Security

Office 365 has a lot of built-in security features to keep your company's data safe. This includes email encryption services for all users, ensuring that email standards are compliant and easy to use.

Improved Collaboration

Office 365 improves the way businesses can collaborate. Everyone who needs to contribute or edit a document can work on the same version and get real-time changes.

Scalability and Flexibility

Office 365 grows with your organization, allowing you to add or remove users by simply adding or removing licenses. You also receive the complete Microsoft Office suite and have the latest program updates.

Simplified Licensing

Office 365 includes all licensing and it can be deployed company-wide. This means everyone in the business has the **same** version of Microsoft Office, and all users receive upgrades at the same time.

Should You Migrate By Yourself?

Migrating to Office 365 *seems* easy enough to do on your own. However, that's **not** always the case because there are <u>plenty</u> of issues that can pop up along the way. You could run into problems that can cause **downtime** and **headaches** for your business.

Without the help of knowledgeable and experienced IT support, migrating to Office 365 can be a **difficult task**. When you make the switch with **IT Support RI**, you receive **extra benefits**, **attention**, and **assistance** your business <u>needs</u> to make the transition seamless!

Some of our **extra benefits** include special anti-phishing & spam protection, advanced threat and health monitoring, and complete "white glove service" for assistance and training with all Microsoft products including Bookings, OneDrive/SharePoint, Teams, and many other programs!

February 2020

4 Ways to Keep Your Team Inspired

Entrepreneurs and business leaders often find that motivating team members is challenging. One reason is because leaders seldom lack selfmotivation. It's so second nature to them that they get frustrated when



a team member doesn't appear to have the same level of drive and ambition.

One of the most frequently asked questions I hear from business leaders is, "How can I motivate my team?" Imagine their surprise when I tell them, "You can't."

Leaders need to stop looking for ways to **motivate**, and instead find ways to **inspire** team members to seek out their own motivation.

Business leaders must understand that team members will not always share their outlook, passion or motivation. So instead of forcing your will (and drive) on others, use these four approaches to inspire motivation in your team:

- 1. Lead by example
- 2. Honesty is the best policy
- 3. It's about balance
- 4. Expect results and celebrate victories

When you've got a team to lead, you have to step it up and show them how it's done. We all know how infectious positive energy can be. When you live by example and spread it around, it will become <u>embedded in your</u> <u>company culture</u>. You'll see the results every day and, as an added benefit, you'll create your next group of leaders.

-Andy Bailey, www.PetraCoach.com

Expert of the Month: the Team at Chris Gasbarro's Fine Wine & Spirits

Chris Gasbarro is a third-generation member of a family whose name is *synonymous* with fine wine and spirits! Originally from Italy, the Gasbarro family moved to Rhode Island before prohibition began. Chris **embodies** the Gasbarro tradition of sharing



ideas, food and friendship, which is a tradition he **instills in his staff**. The team at Chris Gasbarro's Fine Wine & Spirits works to educate customers and get them *in good spirits*, which is why they're our *Expert of the Month*!

At Chris Gasbarro's Fine Wine & Spirits, they have an extensive selection of beers, wines, and liquors perfect for any occasion. They offer **thousands** of brews including everything from your traditional beers to local, handcrafted ones. They take pride in supporting both local and up-and-coming breweries, so they aim to have the latest brews on hand. Chris knows that when it comes to wine, <u>selection is key</u>. For this reason, Chris Gasbarro's Fine Wine & Spirits has more than **6,000** wines to choose from!

When compared to other stores, Chris makes it his **goal** to educate customers and make choosing the right wine simple. His team of experts are always available to assist with your selections! They offer a deep knowledge of wine, craft beer and liquors if you need help deciding on a product. If you're looking to try a new beer, they can suggest something new for you to *tap* into. Additionally, their wine experts are eager to help you find the perfect wine for your palate, budget, and meal pairing.

We've been working with Chris Gasbarro and his team for over five years. When Chris first contacted us, he needed an IT company that could keep up with his stores' growth. Chris recalls, "I picked IT Support RI because we had outgrown anyone else that could help us with our computers. The first day I met with Paul and the team, they absolutely blew us away—which is why I've been with them ever since." Chris continues, "When it comes to IT companies, you have everyone else, and then you have IT Support RI. They've saved me a fortune by avoiding mistakes I could make with anyone else. There's no one else in their league and they blow the competition away."

Chris Gasbarro's Fine Wine & Spirits has two stores that are located in Seekonk and North Attleboro. For more information or to view a schedule of upcoming events, tastings, and bottle engraving sessions you can visit their website <u>seekonkliquors.com/</u>. You can also contact the Seekonk store at **(508) 336-6869** or the Attleboro location **(508) 699-WINE (9463)** with any questions!

Don't forget to check out their <u>Facebook</u> page for notifications and up-to-date information on deals, new arrivals, and other events at either store!

Streamline Your Business with **Office 365**

Office 365 includes all your favorite Microsoft products like **Word**, **Excel**, and **Outlook**, and gives you the most up-to-date version of these products throughout your office! Office 365 also allows you to have <u>all your emails</u> **secure** and **accessible** from the cloud!

Interested in getting Office 365? For a **limited time**, we're offering **free onboarding** to the **first 10 clients** when you make the move to Office 365!

This offer is only available until **March 31st**, so you must act fast! *offer available only to clients who <u>do not currently have O365 with us</u>*

Microsoft is promoting Office 365 with <u>partners like us</u> and offering to cover labor costs associated with helping **YOU** make the switch! Save **thousands** in labor and make the switch to <u>the business package the best companies in the world use</u>. Start 2020 off on the right foot with the **convenience and security** Office 365 has to offer!

Simply give us a call, e-mail us (support@ITsupportRI.com) or visit www.ITsupportRI.com/monthly-special and enter promo code: O365!

Get More Free Tips, Tools and Services At Our Web Site: <u>www.ITsupportRI.com</u> (401) 684-3036